



Snoqualmie Valley

Public Schools

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To whom it may concern:

ACT and the Snoqualmie Valley School District have worked together on projects for at least the last six years. We have looked to ACT for quality sales, service and installation of a variety of Promethean interactive whiteboard products, projectors and student response systems. Their service and support has been exemplary. In the rare circumstance where we have had an issue with a product purchased or installed by ACT, resolution has been swift and to our satisfaction. One example that I specifically recall occurred when an ACTIVBoard was installed with a strange bubble on the surface. Within days a replacement board was shipped, the damaged board removed, and the replacement board installed. We have also had an occasion when an interactive whiteboard was installed and shortly thereafter the power supply failed. Without question, replacement parts were shipped and the teacher was back up and running within a few days. I recommend ACT for their high quality sales, service, support and products without reservation.

Jeff Hogan

Executive Director of Instructional Technology
Snoqualmie Valley School District